



(CAPH Model Policy)

Whistleblowing Policy

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Key Information:

- The designated member of staff for Whistleblowing is: **Kirsty Hitchens**
- The Whistleblowing Directors are: **Robert Webber and Rob Adams**

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Key Documents:

This is an overarching policy, it has been developed within the following legislative and policy framework:

[Working Together to Safeguard Children \(2023\)](#), which is statutory guidance to be read and followed by all those providing services for children and families, including those in education.

[Keeping Children Safe in Education \(Sept 2024\)](#), which is the statutory guidance for Schools and Colleges.



Introduction

Every school¹ should have a Whistleblowing Policy that protects staff members who report colleagues they believe are doing something wrong or illegal, or who are neglecting their duties. This policy is a key part of 'Keeping Children Safe in Education' and should be considered in conjunction with our Child Protection and Safeguarding Policy and other relevant safeguarding policies e.g. Confidentiality, Health and Safety and Code of Conduct.

Governing bodies of schools are responsible for agreeing the schools Whistleblowing Policy. Keeping Children Safe in Education (2024) reinforces this by setting out legal duties to be followed in order to safeguard and promote the welfare of children and young people in schools and colleges. Further, Working Together to Safeguard Children (2023), Chapter 4, Paragraph 222 says that organisations 'should have in place arrangements that reflect the importance of safeguarding and promoting the welfare of children, including':

'clear whistleblowing procedures, which reflect the principles in Sir Robert Francis' [Freedom to Speak Up Review](#) and are suitably referenced in staff training and codes of conduct, and a culture that enables issues about safeguarding and promoting the welfare of children to be addressed'.

Purpose

Employees are often the first to realise that there may be evidence of malpractice within the school. However, they may not express their concerns because they feel that speaking up would be disloyal to their colleagues or the school. They may also fear harassment or victimisation.

In line with the school's commitment to high standards of openness, integrity and accountability, the school expects and encourages employees who have a reasonable belief that malpractice is taking place within the school to come forward and voice those concerns internally. This may be an awareness of suspected irregularity, wrongdoing or a failure of standards. This policy provides the means for employees to make such disclosures.

It is in the interests of all parties that disclosures are dealt with properly, quickly and discreetly. The overriding consideration for the School and the employee is that it would be in the public interest for any malpractice found to be corrected and, where appropriate, sanctions applied.

The policy provides employees with a procedure to make disclosures of irregularity or wrongdoing without fear of adverse treatment as a result. The School will not tolerate any harassment or victimisation of employees making disclosures (including informal pressures) and will take action to protect employees when they make a disclosure in the public interest.

The policy addresses major concerns that fall outside the scope of other procedures and where the interests of others or of the School are at risk. It has been developed within the following legislative and policy framework:

¹ Since Working Together (2023) and Keeping Children Safe in Education 2024 (KCSIE) applies to all schools, this means all schools must have a whistle blowing policy.



- It takes into account the requirements of the Public Interest Disclosure Act 1998.
- It is complementary to the School's Code of Conduct which makes clear the standards of propriety and good practice expected of employees.
- It is complementary to the School's Discipline, Grievance and Harassment Procedures. Together they form a framework which allows employees to be disciplined, to seek personal redress, to raise personal complaint and to disclose malpractice where appropriate.
- It is in addition to the School's complaints procedures and other reporting procedures, for example child protection procedures.

Scope

This code applies to all staff² in the school. It is also applicable to:

- Contractors working for the School on school premises, for example, agency staff, builders, drivers.
- Suppliers and those providing services under a contract with the School in their own premises.

This policy does not form part of any employee's contract of employment and we may amend it at any time.

Context

Whistleblowing is the term used when a member of staff reports suspected 'wrongdoing' or dangers at work. 'Wrongdoing' covered by this policy includes, but is not limited to:

- Causing a risk/ danger to children, young people and vulnerable adults
- Damage to staff, the public or the environment
- Endangering an individual's health and safety
- A criminal offence
- Unlawful conduct
- Financial malpractice/fraud
- Harm or risk of harm to children
- Contravening the governing bodies/board policies or the schools code of conduct
- Deliberate concealment of any of the above.

The aim of this policy is to provide an internal mechanism for reporting, investigating and remedying any wrongdoing in the workplace. In most cases, you should not find it necessary to alert anyone externally and we encourage staff to report any concerns internally before using an external prescribed person or responsible person, in line with the procedure below.

The law recognises that in some circumstances it may be appropriate to report your concerns to an external body, for example, a responsible body, legal advisor or a prescribed person. It will rarely, if ever, be appropriate to alert the media. We strongly encourage you to seek advice before reporting a concern to anyone external. 'Protect' operate a confidential helpline – you can find their contact details at the end of this policy. It is important not to delay raising and/or passing on any concerns.

² for the purposes of this document, staff refers to all those involved with the school on a paid or unpaid basis including volunteers, governors, supply staff, non-teaching staff. School- *for the purposes of this document 'school' also refers to the Central MAT office and its staff.



Which concerns do not fall within the remit of the policy?

The whistleblowing policy is primarily concerned when the interests of other people or those of the school are at risk. The policy shall only apply if you are raising a concern that you reasonably believe will impact the public, as opposed to a concern that will solely impact your own individual interests. It is often the case that a 'whistleblower' is not directly or personally affected by the danger or illegality in question.

If your concern is about your personal position in school or the way you as an individual have been treated, please raise it through the Grievance Procedure. Examples of this would be where the matter is in relation to breaches of an employee's own contract of employment. A copy of this is available in school.

Our assurances to you

Your safety:

The school recognises that the decision to report a concern can be a difficult one to make and the school are fully committed to the assurances given in this policy. If you raise a genuine concern under the Whistleblowing policy, you will not be at risk of losing your job or suffering any form of reprisal or detriment as a result.

The Governing body/Trust board will not tolerate harassment, bullying or victimisation and will take action to protect you.

In the event that you believe that you have suffered any such treatment, you should inform the Headteacher immediately. If you believe your Headteacher is involved, you should approach the Whistleblowing Director.

You must not threaten or retaliate against whistleblowers in any way. If you are involved in such conduct, you may be subject to disciplinary action.

Confidentiality:

All disclosures should be voiced openly under this policy and will be treated in confidence. Wherever possible, every effort will be made not to reveal your identity and to only reveal it where necessary to those involved in investigating your concern. However, you may need to come forward as a witness. If so, you will be given every support from management at that time.

No code of confidentiality should prevent you from passing on any concerns that may impact on the safety and welfare of a child.

Anonymous Disclosures:

You should put your name to your disclosure whenever possible. Disclosures made anonymously will still be considered at the discretion of the School. However, it is helpful to have your name in case further information is required to help to investigate a disclosure. For the avoidance of doubt, a whistleblower will not be expected to prove their disclosure.

In exercising its discretion, the School will take into account:



- the seriousness of the issues raised;
- the credibility of the disclosure; and
- the likelihood of confirming what is alleged from attributable sources.

Untrue Disclosures:

If you make a genuine disclosure in the public interest, but it is not confirmed by the investigation, the school will ensure that no action will be taken against you as a result of your disclosure. If however, your allegation is frivolous or malicious or solely for personal gain, you may be subject to disciplinary action.

How to make a disclosure to the school

Procedures for making a disclosure:

As a first step, you should normally raise your concerns with your CEO. If you believe your CEO is involved, you should approach the Whistleblowing Director. This depends however, on the seriousness and sensitivity of the issues involved and who is suspected of the malpractice.

You may raise your concern either verbally or in writing. The earlier you express the concern, the easier it is to take action. You should provide:

- details of your concerns, including the nature, dates and location of any relevant incidents; and
- reasons why you feel concerned about the situation.

Although you are not expected to prove beyond doubt the truth of an allegation, you will need to demonstrate to the person contacted that there are reasonable grounds for your concern.

You may wish to consider discussing your concern with a colleague first and you may find it easier to raise the matter if there are two (or more) of you who have had the same experience or concerns. You may also discuss your concerns with your trade union representative on the staff of the school.

- Complaints will be investigated by the CEO unless the complaint is against the CEO or is in any way linked to the actions of the CEO. In such cases the concern should be passed to the Whistleblowing Director.
- Complaints against the CEO or Chair of Directors should be passed to the Whistleblowing Director who will nominate an appropriate person to investigate.
- If you believe that the CEO/Chair of Directors/Whistleblowing Director are involved you should contact the Whistleblowing Director/ Chair of Directors (depending on above)
- If there is evidence of criminal activity then the police will be informed.

Investigating Procedure

- The investigating person will gather as much detailed written information as possible.
- They should inform the member of staff against who the complaint has been made as soon as is practicably possible. The member of staff will be informed of their right to be accompanied by a trade union or other representative at any future interview or hearing under the provision of these procedures.



- If the concerns are linked to safeguarding, then the LADO will be contacted for guidance and advice. They will advise if a referral needs to be made via MARU.
- The Headteacher/ Whistleblowing Director will fully investigate with the assistance of other relevant bodies as appropriate.
- Once a judgement has been reached on the validity of the concern/allegation a written report will detail the findings of the investigation and the judgement.
- If the complaint is shown to be justified they will invoke the disciplinary or other relevant school procedures.
- If the LADO is involved, then the procedures for managing allegations against staff will be followed.
- The complainant should be kept informed of the progress of the investigations, and if appropriate the final outcome. However, sometimes the need for confidentiality may prevent us giving you specific details of the investigation or any disciplinary action taken as a result. You should treat any information about the investigation as confidential.
- In any meetings that have a connection to the whistleblowing concern, the complainant has the right to be accompanied by their trade union representative or a colleague (providing they are not involved in the issue and would not be called as a witness).

Action taken by the school:

In order to protect individuals and those accused of malpractice, initial enquiries will be made to decide whether an investigation is appropriate and, if so, what form it should take. The overriding principle the school will have in mind is the public interest. Disclosure for which there are other specific procedures e.g. child protection or discrimination issues and will normally be referred to for consideration under those procedures.

Some concerns may be resolved by agreed action without the need for an investigation. If urgent action is required, this will be taken before any investigation is conducted.

Within 10 working days of a concern being raised you will receive a response:

- a. Acknowledging that the concern has been received
- b. Telling you whether any initial enquiries have been made
- c. Indicating how the matter is going to be dealt with
- d. Giving an estimate of how long it will take to provide a final response
- e. Supplying with details of staff support mechanisms
- f. Telling you why if there is going to be no further action taken.

The school will take steps to minimise any difficulties you may experience as a result of making a disclosure. For instance, if you are required to give evidence in criminal or disciplinary proceedings the school will arrange for you to receive advice about the procedure.



How the matter can be taken further

This policy is intended to provide you with a route within school to pass on your concerns /make a disclosure of malpractice. The school's hope is that you will be satisfied with the action they take and that in most cases you should not find it necessary to alert anyone externally.

As stated above, the law recognises that in some circumstances it may be appropriate for you to report your concern to an external body such as a regulator. If you do wish to report a concern externally, a list of prescribed people and bodies can be found at the following website: <https://www.gov.uk/government/publications/blowing-the-whistle-list-of-prescribed-people-and-bodies--2/whistleblowing-list-of-prescribed-people-and-bodies#education>,³ and includes:

- Her Majesty's Chief Inspector of Education, Children's Services and Skills
- Office of Qualifications and Examinations Regulation (Ofqual)
- Secretary of State for Education

You may also wish to report concerns externally to:

- Protect
- NSPCC Whistleblowing helpline
- The External Auditor
- Ofsted
- The Police
- Local Authority Designated Officer (LADO) (safeguarding concerns)
- Education Funding Agency

You should make sure that you choose the correct person or body for your specific issue where applicable. If you do take the matter outside of the School, you should ensure that you do not disclose confidential information.

We strongly encourage that you seek advice before reporting a concern externally to ensure that you are aware of any additional requirements that could potentially apply.

Contact details are in Appendix 1.

³ Last updated August 2024.



Appendix 1

Useful Contact Details

Protect (formerly Public Concern at Work): An independent charity whose lawyers are available to give you free confidential advice at any point in the process. Helpline: 020 3117 2520 or <https://protect-advice.org.uk/>.

NSPCC Whistleblowing helpline is available for staff who do not feel able to raise concerns regarding child protection failures internally. Staff can call 0800 028 0285 – line is available from 08.00 am to 08.00 pm, Monday to Friday and email help@nspcc.org.uk, www.nspcc.org.uk/what-you-can-do/report-abuse/dedicated-helplines/whistleblowing-advice-line/

The External Auditor: Rainbow Trust's Accountant

Your trade union:

- National Education Union (NEU) <https://neu.org.uk/contact-us>
- National Association of Head Teachers (NAHT) <https://www.naht.org.uk/>
- Unison <https://www.unison.org.uk/>
- Unite: <https://unitetheunion.org/>
- Association of School and College Leaders (ASCL) <https://www.ascl.org.uk/>
- The Teachers Union (NASUWT) <https://www.nasuwt.org.uk/>

Ofsted: Tel: 0300 123 1231 or www.ofsted.gov.uk

The Police: 999 or non-emergency 101

Local Authority Designated Officer LADO (safeguarding concerns): 01872 326536. <https://www.cornwall.gov.uk/health-and-social-care/childrens-services/child-protection-and-safeguarding/professional-allegations-lado/>

Education Funding Agency:
<https://www.gov.uk/government/publications/complain-about-an-academy>.

Further Information:

Freedom to Speak Report: <http://freedomtospeakup.org.uk/>

School complaints and whistleblowing:
<https://www.gov.uk/education/school-complaints-and-whistleblowing>

Whistleblowing for employees: www.gov.uk/whistleblowing

ACAS Whistleblowing advice: <https://www.acas.org.uk/index.aspx?articleid=1919>